

**5.1.5 MECHANISM FOR SUBMISSION
OF ONLINE/OFFLINE STUDENTS
GRIEVANCES**

 **VAAGDEVI COLLEGE OF PHARMACY**
(Approved by AICTE & PCI, New Delhi & affiliated to Kakatiya University, Warangal, T.S)
Ramnagar Dist. Hanamakonda- 506001, (T.S)

SUBMISSION OF GRIEVANCES BY OFFLINE MODE THROUGH GRIEVANCE BOX

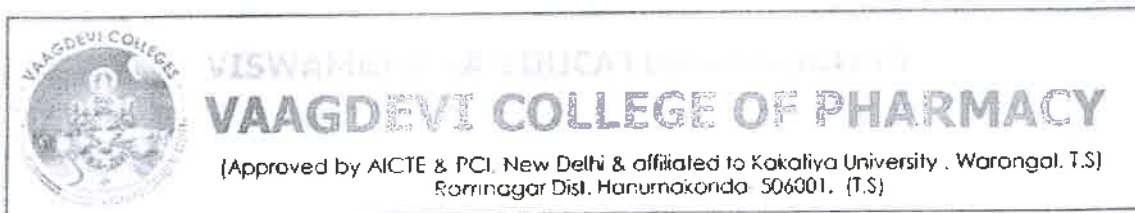
There was a drop box on the ground floor near notice board where grievances in written form could be submitted. An email-id was also available for the same purpose.



Grievance box is provided for the students to raise any complaints /issues in the campus



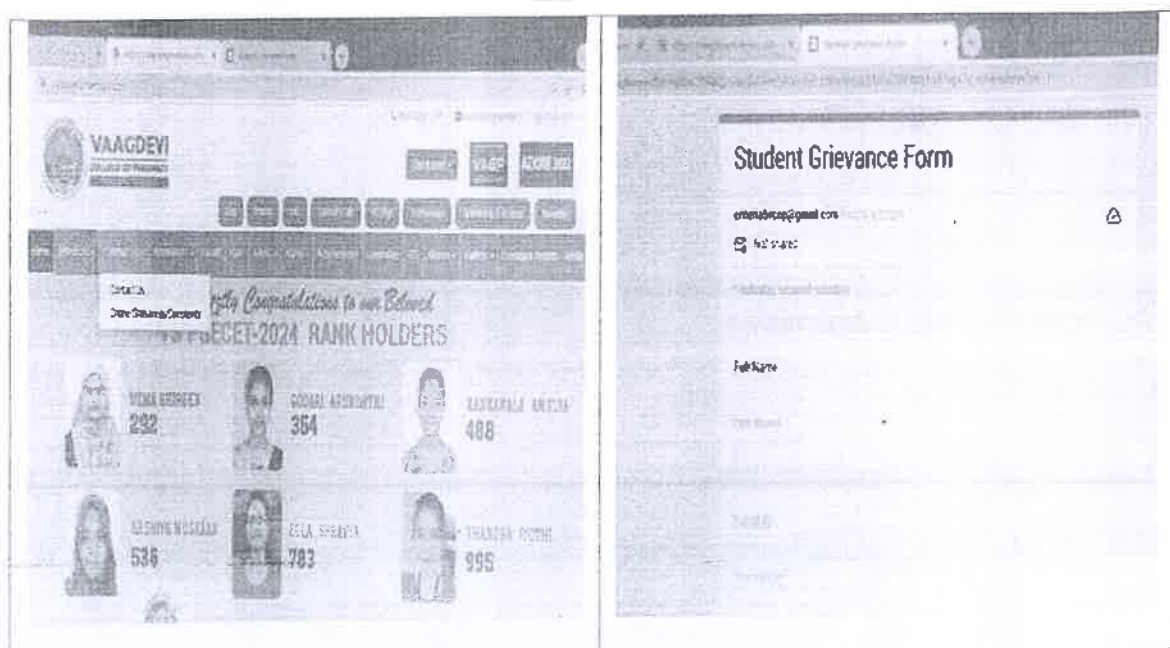

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SUBMISSION OF GRIEVANCES BY ONLINE MODE THROUGH THE LINK GIVEN BELOW

The link of the online grievances dealing with complaints of sexual harassment has been provided on the college website (<https://vaagdevipharmacy.com>). All the students are provided with the link and google form through Whats App groups to raise any complaint regarding ragging, sexual harassment or grievances. Complaints can be raised either through link or google form by online mode by the students.

https://docs.google.com/forms/d/e/1FAIpQLSdeL-GmOxhITykNkvmFebHbuMdvJDPDDdZ-WOWzJ-uRTupL2s_w/viewform



Screenshot of the grievances and complaint page on college website



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**ANNUAL REPORT OF THE COMMITTEE MOTIONING THE ACTIVITIES &
NUMBER OF GRIEVANCES REDRESSED TO PROVE TIMELY REDRESSAL OF
THE GRIEVANCES**

Number of Cases registered during 2023-24

S. No.	Type of complaint	Name of the committee	Number of complaints received
1.	Ragging	Anti-Ragging Committee	NIL
2.	Sexual harassment	Anti Sexual Harassment Committee	NIL
3.	Grievances	Internal Complaint committee	(2) Solved




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Student Grievance Redressal Cell Register

Listing of issue raised in front of Grievance Redressal Committee and its status of Solution

Year	S. No.	Name of Grievance	Status of Grievance
2023-24	1.	Request for more than 4 books from library during exams	Issue was taken into notice and resolved.
2023-24	2.	Request for change of broken window glass in classroom	Issue was taken into notice and resolved.




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